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Ooma Office

The best business phone system for the manufacturing industry.



Product manufacturers need to be responsive and connected to keep their clients happy. Whether discussing prototypes or repeat orders with customers or materials from your supply chain, Ooma Office manages incoming calls better so manufacturers can keep production moving whether you are in a warehouse, assembly shop, office, or remote.



Ooma Office, the #1 rated business phone service, provides the best value for manufacturing organizations.

✓ **24 x 7 Virtual Receptionist directs calls, provides helpful information.**

If you are unable to answer the phone when talking with clients, traveling to clients' sites, or it's after business hours, Ooma's virtual receptionist greets callers and provides information that answers common questions. Your clients can reach the right team member in one or multiple offices. You can build menu options such as: Press 1 to reach the company directory, Press 2 for billing, Press 3 for hours of operation. It's flexible and easy to update to fit your needs.

✓ **Never miss a business call when out of the office.**

Ooma's mobile app enables you to have extension dialing so you can use your business number anywhere. Incoming calls are easily identifiable so you know which calls are personal and which are business. You can flip an active call from your desk phone to your mobile phone when you need to depart while continuing a conversation. And your voicemails appear in your in-box for quick and easy listening and call-back.

✓ **Simultaneously ring numerous team members.**

With Ooma Office, you can create customized ring groups that simultaneously ring specific associates whether they are in your office or out in the field.

✓ **Free toll-free and local numbers.**

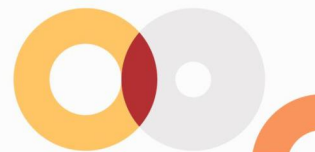
Eliminate long distance charges on calls between locations. Enjoy free unlimited calling to Canada, Mexico and Puerto Rico, with low international calling rates to other countries. Free fax numbers enable you to fax multiple documents simultaneously.

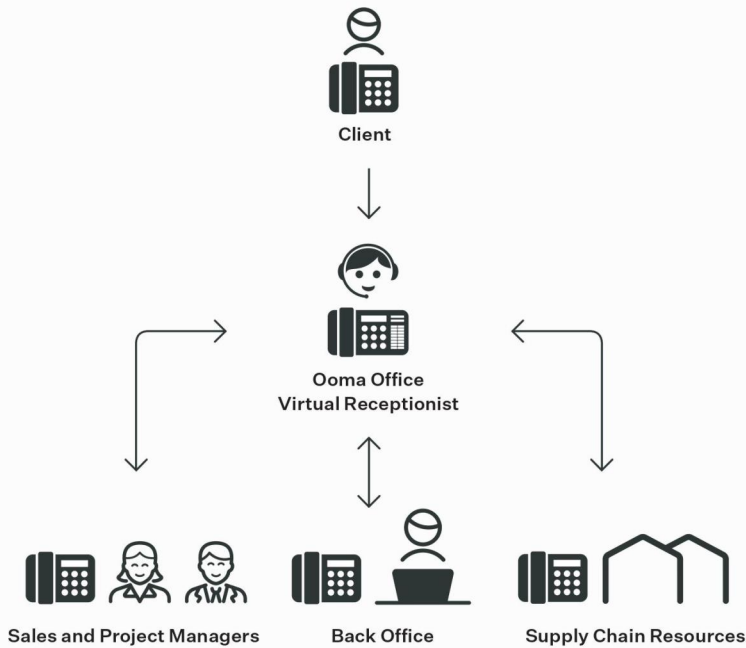
Smokey Mountain Tops and Scott Laboratory Solutions

“ We are currently using about 60 lines of Ooma Office. For Smokey Mountain Tops, we've got Knoxville and Nashville offices and for Scott Laboratory Solutions we're running Knoxville and Chicago offices. We leverage the receptionist that's in Knoxville for Chicago, so if the phones roll over, they always get a live voice. We're using the mobile app extensively and have eliminated the use of personal cell phone numbers. ”

– **Dave Pyman**

Chief Operating Officer Smokey Mountain Tops & Scott Laboratory Solutions





Manufacturing team members stay connected to their clients.

When clients call to consult on a new project, check on an order, or pay an invoice, their calls are answered immediately. It takes just seconds to park or transfer a call to the right staff members so your customers have a great service experience, which builds loyalty and referrals. You eliminate big bills with surprise add-ons or complicated, inflexible systems that don't serve you and your clients' needs. And there's highly rated 24x7 support if you ever need it.

With Ooma Office, you get all the business phone features that are perfect for staying connected and responsive to meet the demands of the manufacturing industry. You get clear, flexible, reliable communications that save money for one or multiple office locations.

35 advanced features at a low monthly rate of \$19.95 per user. All-inclusive pricing. No nickel and diming or surprise add-ons or setup fees. We are so confident you'll love the quality and value of Ooma Office, there are no contracts!

Key features include:

- Auto attendant/virtual receptionist
- Advanced call routing
- Call forwarding
- Call logs
- Call park
- Conferencing
- Dial by extension
- Dial by name
- Do not disturb
- Enhanced 911 service
- Faxing
- Intercom one-to-one
- Music on hold
- On-phone presence monitoring (BLF)
- Overhead paging
- Paging groups
- Personal automated attendant
- Ring (hunt) groups
- Time-based call routing
- Toll-free numbers
- Voicemail to email messaging



Ooma Office Pro provides additional features for \$5 a month more per user:

- Call recording
- Desktop App
- Enhanced call blocking
- Video meetings
- Voicemail transcription
- Higher usage limits for extension monitoring, call park, audio conference room participants

Unlike other providers, Ooma pre-provisions each phone so when you receive them, all you need to do is plug them in, log in, and you are up and running.

